























support@anran-cctv.com 15 16 support@anran-cctv.com

FAQ **Q:** The device prompts offine?

A: • Check whether the equipment is in the power-on state. • Check whether the Wi-Fi network is in good condition and

- If the device is located far away from the router, which results in the inability to obtain a good Wi-Fi signal, it is recommended
- to move the router to a closer place or add a Wi-Fi amplifier to improve the Wi-Fi performance of the home.
- Delete the camera from your CloudEdge account and add it again after resetting the device. • Check whether the device firmware and application program
- are the latest version. **Q:** Why is it still in the list of devices after reseting? A: The reset device only resets the network configuration of the
- camera, but cannot change the configuration on the App, remove the camera, and must be deleted by the App. **Q:** How to cut the camera network to another router?
- A: First remove and reset the device on the App and then configure the device again by the App. **Q:** Why doesn't the device identify the SD card?

A: It is recommended to plug in SD card after power cut.

- Confirm whether the SD card is normally available and the format is FAT32. And the TF card can't be identified when the internet environment is not good.
- A: Please confirm that the App has been running on the phone, and the relevant reminder function has been opened; Message notification and authority confirmation in the

Q: Why I can't get the notifications with my cell phone App?

mobile phone system have been opened.

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Satety Statement **FCC Statement**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause

harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to

operate the equipment. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of

the following measures: (1) Reorient or relocate the receiving antenna. (2) Increase the separation between the equipment and receiver. (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. (4) Consult the dealer or an experienced radio/ TV technician for help. **FCC Radio Frequency Exposure Statement**

requirements. The device can be used in fixed/mobile exposure condition. The \min separation distance is 20cm.

The device has been evaluated to meet general RF exposure

Notice: Shielded cables All connections to other computing devices must be made using shielded cables to

maintain compliance with FCC regulations.

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Warranty Tips

Please fill in the following information or scan QR code to activate the free 12-month warranty from the order date on.

After finish filling or scanning, please take a picture and send it to the email(support@anran-cctv.com).

Then your free warranty will take effect! During the warranty period, if any parts of product are

 $damaged, please \, contact \, us \, immediately \, and \, we \, will \,$

provide satisfactory resolution. Order Date:_

Order Number/ID: Buyer E-mail: Buyer Tel:_____

Contact us

www.anran-cctv.com

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材质:105g哑粉

说明书制作要求

成品尺寸:140x92mm,共20P 印刷:CMYK

装订方式:骑马钉,按照顺序装订